



## What is a Medicare Quality Innovation Network – Quality Improvement Organization (QIN QIO)?

A group of health quality experts, clinicians, and consumers organized to improve the quality of care delivered to people with Medicare. There are currently 12 QIN-QIOs in the current contract. This five-year award cycle runs through 2024. QIN-QIOs are not limited to holding one contract. Many also work in arenas, such as End Stage Renal Disease, Medicaid External Quality Review, and have grants with Health Resources and Services Administration (HRSA), Agency for Healthcare Research and Quality (AHRQ), Substance Abuse and Mental Health Services Administration (SAMHSA), Centers for Disease Control and Prevention (CDC), and state-level Medicaid and public health department grants.

## What Does a Medicare QIN-QIO Do?

Health care quality is our overarching goal. Our data-driven initiatives bring stakeholders together at the local, community and tribal levels to:

- Act as a convener and facilitator within communities to address health care concerns
- Act as a steward of data for quality measures
- Provide technical assistance to health care providers and communities
- Conduct education and training on various topics and across care settings
- Implement evidence-based quality improvement tools and processes (i.e., TeamSTEPS® and Lean Six Sigma)

## Our Priority Areas:

- ✓ Infection prevention
- ✓ Immunizations
- ✓ Emergency preparedness
- ✓ Medication reconciliation
- ✓ Behavioral health and screenings for behavioral health concerns
- ✓ Substance use disorders
- ✓ Screening for social determinants of health
- ✓ Health Information Technology (HIT)
- ✓ Patient Safety
- ✓ Chronic Disease Management
- ✓ Appropriate dementia/age-friendly care
- ✓ Health equity
- ✓ Culturally and Linguistically Appropriate Services (CLAS)
- ✓ Trauma-informed care
- ✓ Appropriate care transitions
- ✓ Advance care planning
- ✓ Patient and family engagement
- ✓ Transitions of care
- ✓ Leadership and staffing
- ✓ Quality Improvement methods and tools

**QIN-QIOs connect and convene the right people to help solve the nation's most pressing health care challenges, one community at a time.**



### **The Key Players:**

Local, state, regional and national subject matter experts, including:

- ✓ Physicians, nurses, social workers, public health professionals, certified professionals in healthcare quality, pharmacists, health information technologists, statisticians, data analysts, marketing, and communications experts
- ✓ Nursing homes/independent and assisted living facilities
- ✓ Hospitals
- ✓ Physician offices
- ✓ Hospice
- ✓ Home health
- ✓ Rural health clinics
- ✓ Federally qualified health centers (FQHCs)
- ✓ Community leaders and community-based coalitions

**To learn more about the QIO Program, visit: <https://qioprogram.org/about>**

Since 1984 the American Health Quality Association (AHQA) has represented Quality Improvement Organizations (QIOs) and other professionals working to improve health care quality and patient safety. AHQA is an educational, not-for-profit national membership association dedicated to promoting and facilitating fundamental change that improves the quality of health care in America. Learn more: [www.ahqa.org](http://www.ahqa.org)