

SCHEDULE OF EVENTS AT A GLANCE

“Building the Bridge to Transformational Change”

2005 Annual Meeting and Technical Conference

Date/Time	Event	Location
SUNDAY, FEBRUARY 20		
4:00 pm – 6:00 pm	Conference Registration	Market Street Foyer (Street Level – 1 st Floor)
MONDAY, FEBRUARY 21		
7:00 am – 11:45 am 12:45 pm – 3:00 pm	Conference Registration	Market Street Foyer (Street Level – 1 st Floor)
7:00 am – 5:00 pm	Mediation In Motion: Medicare Mediation Conference 2005 Medicare Beneficiary Protection Quality Improvement Organization Support Center (QIOSC)	General Session: Grand Ballroom A (Street Level – 1 st Floor) Breakout Sessions: Pacific FG & HI (Pacific Concourse Level – 1 st Sub-Level)
8:00 am – 10:00 am	AHQA Legislative Affairs Committee Meeting	Board Room A (Atrium Lobby Level – 3 rd Floor)
8:30 am – 5:00 pm	Nursing Home Culture Change Training Nursing Home QIOSC	Pacific Concourse D-E (1 st Sub-Level)
10:15 am – 11:30 am	AHQA Finance Committee Meeting	Boardroom B (Atrium Lobby Level – 3 rd Floor)
11:45 am – 12:45 pm	AHQF Board of Directors Meeting (Working Lunch)	Bayview B (Bay Level - 2 nd Floor)
11:45 am – 12:45 pm	AHQA Board of Directors Luncheon	Bayview A (Bay Level – 2 nd Floor)
12:45 pm – 5:00 pm	AHQA Board of Directors Meeting	Bayview A (Bay Level – 2 nd Floor)
1:00 pm – 5:00 pm	Medicare Quality Improvement Community (MedQIC) Content and Collaboration Meeting (Closed Meeting)	Marina Room (Bay Level – 2 nd Floor)
6:00 pm – 9:00 pm	CEOX Dinner	Bayview B (Bay Level – 2 nd Floor)
TUESDAY, FEBRUARY 22		
7:00 am – 12:00 pm 1:00 pm – 5:00 pm	Conference Registration	Market Street Foyer (Street Level – 1 st Floor)
7:00 am – 5:00 pm	Case Review Training	Bayview A (Bay Level – 2 nd Floor)
7:00 am – 8:00 am	Breakfast for CEO and MAS Meeting Registrants (Closed Meeting)	CEO Section: Garden A (Atrium Lobby Level – 3 rd Floor) MAS: Seacliff AB (Bay Level – 2 nd Floor)
8:00 am – 12:30 pm	Medical Affairs Section (MAS) Meeting (Separate registration & fee required)	Seacliff AB (Bay Level – 2 nd Floor)
8:00 am – 12:30 pm	Chief Executive Officers (CEO) Section Meeting (Separate registration & fee required)	Garden A (Atrium Level – 3 rd Floor)

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8:00 am – 3:00 pm	Medicare Quality Improvement Community (MedQIC) Content and Collaboration Meeting (Closed Meeting)	Marina Room (Bay Level – 2 nd Floor)
8:00 am – 5:00 pm	Centers for Medicare & Medicaid Services (CMS) Project Officers (Closed Meeting)	Golden Gate Room (Bay Level – 2 nd Floor)
8:00 am – 5:00 pm	CMS Steering Committee (Closed Meeting)	Bayview B (Bay Level – 2 nd Level)
8:00 am – 5:00 pm	CMS Scientific Officers (Closed Meeting)	Hospitality Room (Atrium Lobby Level – 3 rd Floor)
8:30 am – 5:00 pm	Nursing Home Culture Change Training Nursing Home QIOSC	Grand Hyatt San Francisco 345 Stockton Street Plaza Ballroom East (Ballroom Level)
12:30 pm – 2:00 pm	Medical Affairs and CEO Section Joint Luncheon with CMS (Closed Meeting)	Grand Ballroom A (Street Level – 1 st Floor)
12:30 pm – 4:00 pm	Pre-Conference Workshop “Creating an Environment for Quality” (Separate registration & fee required)	Seacliff CD – (Bay Level – 2 nd Floor)
1:30 pm – 4:30 pm	IFMC Deltek User Group	Plaza Room (Street Level – 1 st Floor)
2:15 pm – 4:00 pm	“The Agriculture Extension Model for Supporting Clinical MicroSystems” (Closed Meeting CEO and MAS)	Grand Ballroom B (Street Level – 1 st Floor)
2:30 pm – 4:00pm	Citizen Advocacy Center QUESTIONS AND REGISTRATION, PLEASE CONTACT SHEILA THOMPSON, 202 462-1174	Garden Room (Atrium Level – 3 rd Floor)
4:30 pm – 7:30 pm	AHQA Network Meetings	
	Analytic Network	Seacliff CD (Bay Level – 2 nd Floor)
	Communications Network	Seacliff AB (Bay Level – 2 nd Floor)
	Financial Network	Garden B (Atrium Lobby Level – 3 rd Floor)
	Healthcare Quality Improvement Network	Grand Ballroom B (Street Level – 1 st Floor)
	Information Technology Network	Garden A (Atrium Lobby Level – 3 rd Floor)
	HPMP/Case Review	Bayview A (Bay Level – 2 nd Floor)
6:00 pm -- 9:00 pm	AHQA/CMS Leadership Dinner (Closed meeting)	Marina Room (Bay Level – 2 nd Floor)

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WEDNESDAY, FEBRUARY 23		
7:00 am – 12:00 pm 1:00 pm – 5:00 pm	Conference Registration	Market Street Foyer (Street Level – 1 st Floor)
7:00 am – 2:00 pm	Exhibit Hall Opens	Pacific Concourse (1 st sub-level)
7:00 am – 8:00 am	“Sunrise Breakfast” New Attendee Orientation	Bayview Room (Bay Level – 2 nd Floor)
8:00 am – 10:30 am	Membership Council Opening Session	Grand Ballroom (Street Level – 1 st Floor)
10:45 am – 11:45 am	Quartile 1 – Caucus Meeting	Grand Ballroom A (Street Level – 1 st Floor)
	Quartile 2 – Caucus Meeting	Grand Ballroom B (Street Level – 1 st Floor)
	Quartile 3 – Caucus Meeting	Grand Ballroom C (Street Level – 1 st Floor)
	Quartile 4 – Caucus Meeting	Seacliff AB (Bay Level – 2 nd Floor)
10:30 am – 12:00 pm	CMS Sessions CM 1 – CM 5	
	CM 1 “Alternatives to Traditional Beneficiary Complaint Review: Studies in Progress”	Marina Room (Bay Level – 2 nd Floor)
	CM 2 “Communications & 8 th Statement of Work”	Seacliff CD (Bay Level – 2 nd Floor)
	CM 3 “Improving Nursing Home, Home Health, Hospital and Physician Office Care with MedQIC”	Bayview Room (Bay Level – 2 nd Floor)
	CM 4 “Home Health and the 8 th Statement of Work”	Garden Room (Atrium Lobby Level – 3 rd Floor)
	CM 5 “Provider Cultural Competency and Updates in the Underserved Populations Task”	Hospitality Room (Atrium Lobby Level – 3 rd Floor)
12:00 N – 1:00 pm	Lunch	Pacific Concourse (1 st sub-level)
12:00 N – 1:15 pm	AHQA Organizational Board Meeting (Closed Lunch meeting)	Hospitality Room (Atrium Lobby Level – 3 rd Floor)
1:30 pm – 2:45 pm	CMS Plenary Session William C. Rollow, MD, MPH	Grand Ballroom (Street Level – 1 st Floor)
2:45 pm – 3:00 pm	Mid-afternoon Break	

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3:00 pm – 4:00 pm	CMS Sessions CM 6 – CM 9	
	CM 6 “Community Health Centers: Knowledge and Experience with Information Technology and Cultural Competency”	Marina Room (Bay Level – 2 nd Floor)
	CM 7 “Administration of the 8 th Statement of Work: A new and Exciting Challenge”	Seacliff CD (Bay Level – 2 nd Floor)
	CM 8 “Hospital Reporting Validating”	Bayview Room (Bay Level – 2 nd Floor)
	CM 9 “HPMP in the 8 th Statement of Work: Something Old Something New”	Garden Room (Atrium Lobby Level – 3 rd Floor)
4:15 pm – 5:30 pm	Keynote Session Don Berwick, MD, Institute for Healthcare Improvement (IHI)	Grand Ballroom (Street Level – 1 st Floor)
6:30 pm – 10:00 pm	6th Annual Healthcare Quality Improvement Awards Dinner - Sponsored by the James Q. Cannon Memorial Endowment (Separate registration & fee required)	
THURSDAY, FEBRUARY 24		
7:00 am – Noon 2:00 pm – 5:00 pm	Registration	Market Street Foyer (Street Level – 1 st Floor)
7:00 am – 8:30 am	Breakfast	Pacific Concourse (1 st sub-level)
7:00 am – 8:00 am	Individual Member Breakfast (By invitation only)	Seacliff CD (Bay Level – 2 nd Floor)
7:00am – 4:00pm	Exhibits	Pacific Concourse (1 st sub-level)
8:00 am – 11:30 am	Leadership Workshop “Key Leadership Strategies to Be Successful in the 8 th SOW and Beyond” Board members, CEOs, COOs, physician leaders	Grand Ballroom C (Street Level (1 st Floor)
8:00 am – 9:15 am	CMS Sessions CM 10 – CM 13	
	CM 10 “Surgical Care Improvement Program (SCIP) and the 8 th Statement of Work”	Bayview Room (Bay Level – 2 nd Floor)
	CM 11 “Nursing Home Quality: 8 th SOW and Beyond”	Seacliff CD (Bay Level – 2 nd Floor)
	CM 12 “DOQ-IT”	Seacliff AB (Bay Level – 2 nd Floor)
	CM 13 “Demystifying Part D”	Grand Ballroom A (Street Level (1 st Floor)

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9:30 am – 10:30 am	CMS Sessions CM 14 – CM 17	
	CM 14 “Hospital and Rural 8 th SOW ”	Bayview Room (Bay Level – 2 nd Floor)
	CM 15 “QIOSC Redesign”	Seacliff CD (Bay Level – 2 nd Floor)
	CM 16 “Physician Office and the 8 th Statement of Work (DOQ-IT cont.)”	Seacliff AB (Bay Level – 2 nd Floor)
	CM 17 “SDPS Update”	Grand Ballroom A (Street Level (1 st Floor)
10:15 am – 10:45 am	Morning Break (Exhibit Hall)	Pacific Concourse (1 st sub-level)
10:45 am – 11:45 am	CMS Sessions CM 18 – CM 21	
	CM 18 “Hospital and Rural 8 th Statement of Work (cont)”	Bayview Room (Bay Level – 2 nd Floor)
	CM 19 “Quality Measurement Update”	Seacliff CD (Bay Level – 2 nd Floor)
	CM 20 “QIO Provider Satisfaction Survey”	Seacliff AB (Bay Level – 2 nd Floor)
	CM 21 “ISG: Update”	Grand Ballroom A (Street Level (1 st Floor)
12:00 N – 1:00 pm	Keynote Address John C. Nelson, MD, American Medical Association (AMA)	Grand Ballroom (Street Level -1 st Floor)
1:00 pm – 2:00 pm	Lunch (Exhibit Hall)	Pacific Concourse (1 st sub-level)
2:00 pm – 3:00 pm	Concurrent Sessions A1 – A7	
	A1: HCQIP “A Model Program for Improving Hospital Performance”	Seacliff AB Pacific Concourse (1 st sub-level)
	A2: Health Information Technology (HIT) “Health Information Exchange and Quality: Why and How QIOs Should Get Involved”	Seacliff CD Pacific Concourse (1 st sub-level)
	A3: Communications “On the Same Page – Communication Support of HCQIP Projects”	Garden Room (Atrium Lobby Level – 3 rd Floor)
	A4: Case Review / HPMP “Case Review and Transformation – Quality Improvement Plans as a Key to Systems Change”	Grand Ballroom A (Street Level – 1 st Floor)
	A5: IT “IT Staff Role for DOQ-IT Work”	Grand Ballroom B (Street Level – 1 st Floor)
	A6: Analytic “From Chaos to Clarity: Summarizing Hospital Quality Data”	Grand Ballroom C (Street Level – 1 st Floor)

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	A7: Finance / HR / Leadership “Catching the Big Fish: The Upstream Journey of Engaging Health Systems”	Bayview Room (Bay Level – 2 nd Floor)
2:00 pm – 3:30 pm	Lumetra Executive Committee Meeting	Board Room A (Atrium Lobby Level – 3 rd Floor)
2:00 pm – 5:30 pm	Viewing for “Nursing Home Culture Change Videos” Produced By: AHQF	Golden Gate Room (Bay Level – 2 nd Floor)
2:00 pm – 6:00 pm	Louisiana Healthcare Review Board of Directors Meeting	Board Room B (Atrium Lobby Level – 3 rd Floor)
3:00 pm – 3:15 pm	Mid-Afternoon Break (Exhibit Hall)	Pacific Concourse (1 st sub-level)
3:15 pm – 4:15 pm	Concurrent Sessions B1 – B7	
	B1: HCQIP “Double Check Your Data: How an Internal Data Review Process Assures Accuracy and Boost Quality”	Seacliff AB Pacific Concourse (1 st sub-level)
	B2: Health Information Technology (HIT) “EHR Adoption & Effective Use – Strategies for Moving Physician Practices Forward”	Seacliff CD Pacific Concourse (1 st sub-level)
	B3: HCQIP “Progress on the Surgical Care Improvement Project (SCIP) Special Study: The Unique Role of a Surgeon Organization”	Garden Room (Atrium Lobby Level – 3 rd Floor)
	B4: Case Review / HPMP “Addressing Variation in Hospital Coding Intensity”	Grand Ballroom A (Street Level – 1 st Floor)
	B5: IT “Utilizing MS Access to Create Tracking Systems and Improve Efficiencies”	Grand Ballroom B (Street Level – 1 st Floor)
	B6: Analytic “A Data Mining Model to Predict Unnecessary Admissions from Inpatient Claims: An Early Warning System for Payment Error”	Grand Ballroom C (Street Level – 1 st Floor)
	B7: Finance / HR / Leadership “The Quality Journey: Values, Tools and Strategies”	Bayview Room (Bay Level – 2 nd Floor)
4:30 pm – 5:30 pm	Concurrent Sessions C1 – C7	
	C1: HCQIP “Building Momentum for Transformational Quality Improvement Systems: Tips from High Performing Hospitals”	Seacliff AB Pacific Concourse (1 st sub-level)
	C2: Health Information Technology (HIT) Topic and Presenters TBD	Seacliff CD Pacific Concourse (1 st sub-level)

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	C3: Communications “Seven Bridges to Partnerships that Move Indicators”	Garden Room (Atrium Lobby Level – 3 rd Floor)
	C4: Swing Session “8 th Scope and ESRD”	Grand Ballroom A (Street Level – 1 st Floor)
	C5: Swing Session “Case Studies of Electronic Health Records in Post-Acute and Long-Term Care”	Grand Ballroom B (Street Level – 1 st Floor)
	C6: Analytic “Predictors of Success in Achieving Statistically Significant Improvement for a Targeted OBQ Outcome”	Grand Ballroom C (Street Level – 1 st Floor)
	C7: Swing Session “Pharmacotherapy for Chronic Disease: A Successful Model for Promoting Adherence through Discharge Orders and Hospital Culture Change”	Bayview Room (Bay Level – 2 nd Floor)
6:15 pm – 10:00 pm	Political Action Committee Reception	5:45pm Meet & Greet Departure from: Hospitality Room (Atrium Lobby Level – 3 rd Floor) – 6:00pm
FRIDAY, FEBRUARY 25		
7:00 am – 4:00 pm	Registration	Market Street Foyer (Street Level – 1 st Floor)
7:00 am – 8:00 am	Breakfast with Exhibitors	Pacific Concourse (1 st sub-level)
8:00 am – 4:00 pm	Speaker Ready Room	Plaza Room (Street Level – 1 st Floor)
8:00 am – 9:00 am	Plenary Session “Health Information Technology” David Brailer, MD, PhD (Invited) Health Information Technology	Grand Ballroom (Street Level – 1 st Floor)
9:00 am – 10:00 am	Plenary Session “Research Update on CRUSADE, et al” Eric Peterson, MD Duke University, Division of Cardiology	Grand Ballroom BC (Street Level – 1 st Floor)
10:00 am – 10:30 am	Morning Break (Exhibit Hall)	Pacific Concourse (1 st sub-level)
10:30 am – 11:30 am	Plenary Session	Grand Ballroom A (Street Level – 1 st Floor)
11:30 am – 12:30 pm	Lunch Exhibit Hall	Pacific Concourse (1 st sub-level)
12:00 pm – 5:00 pm	DOQ-IT Training Lumetra	Bayview Room (Bay Level – 2 nd Floor)

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12:45 pm – 2:45 pm	Round Table Discussions pre-registration required	
	Underserved QIOSC: Introducing Culture to the Physician's Office	Grand Ballroom C (Street Level – 1 st Floor)
	Heart Care QIOSC: Changing Organizational Culture	Grand Ballroom C (Street Level – 1 st Floor)
	HPMP QIOSC: Developing Project Proposals Dealing With 1-Day Stays & Observation Issues Addressing Hospital Barriers Working with Long Term Care Hospitals	Grand Ballroom B (Street Level – 1 st Floor)
	Home Health QIOSC: Completing the 7th SOW, Staying Engaged 8th SOW Barriers Cross Setting Collaborative	Grand Ballroom A (Street Level – 1 st Floor)
	Communication QIOSC: Communication Role in Creating an Environment for Quality Communication Role in Fistula First Communication Role in DOQ-IT Communication Role in Culture Change Communication Role in Workforce Retention	Seacliff Room AB (Street Level – 1 st Floor)
	PI QIOSC: The Application of Six Quality Improvement Methods IQC for Medicare Contracts	Seacliff Room CD (Bay Level – 2 nd Floor)
	MBP QIOSC: Quality Improvement Plans Appeals Under BIPA Getting Providers to the Mediation Table	Marina Room (Bay Level – 2 nd Floor)
	MedQIC Content & Collaboration: Use of MedQIC 2.0 by QIOs, Providers and Partners	Seacliff Room CD (Bay Level – 2 nd Floor)
2:45 pm – 3:00 pm	Mid-Afternoon Break	
3:00 pm – 4:00 pm	Abstract Sessions D1 – D 7	
	D1: Swing Session “CCIP - What to Expect”	Hospitality Room (Atrium Lobby Level – 3 rd Floor)

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	<p>D2: IT Track – Abstract Presentations</p> <ul style="list-style-type: none"> • Advancing Patient Safety in Rural Hospitals, Patricia Ruddick, RN, MSN, APRN-BC, Karen Hannah, MBA, and Charles Schade, MPH, MD, West Virginia Medical Institute • It’s Day 43: Do You Know Where Your Beneficiary Complaint Is? Howard Folkman, Lumetra • From Flash Drives to QNet Exchange: Data Retrieval for Quality Improvement Special Studies, Jan Van Vlack, RN, and John Lewis, MD, MPH, Health Care Excel of Kentucky • Contact Management Selection and Implementation, Eric White, Qualis Health 	<p>Grand Ballroom B (Street Level – 1st Floor)</p>
	<p>D3a: Analytic Track – Abstract Presentations</p> <ul style="list-style-type: none"> • The Health Status of Disadvantaged Medicare Beneficiaries: Results from the Medicare Health Outcomes Survey, Beth Ellis, PhD, Erin Shannon, MPH, and David Drachman, PhD, Health Services Advisory Group • What are the Drivers of Provider Satisfaction with Quality Improvement Organizations? Mei Wang, PO, CMS • Using Risk Adjustment Analysis for Provider Performance Evaluation, Frank Song, PhD, PMP, Virginia Health Quality Center 	<p>Grand Ballroom (Street Level – 1st Floor)</p>
	<p>D3b: Finance / Leadership</p> <ul style="list-style-type: none"> • Insurance: Making Wise Changes Malcolm Holley, Virginia Health Quality Center • Piloting a Peer Assist Approach for the 18 Month Monitoring Process, Don Glozer, Primaris and Jennifer King, CMS Kansas City 	<p>Grand Ballroom (Street Level – 1st Floor)</p>

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	<p>D4: Communications Track – Abstract Presentations</p> <ul style="list-style-type: none"> • Nurturing Results: Feeding and Caring for Your Paid Media Campaign, Dan Moss and Robin Reitzel, OhioKePRO • Response, Reach, Results: The Shop Talk Breast Cancer Awareness Project, Julie Lejeune and Karen Hannah, West Virginia Medical Institute • We’re Not the Bad Guys: Getting Your Foot in the Door with Home Health Agencies, Chris Mortell and Janet Lane, Illinois Foundation for Quality Health Care • Developing and Disseminating Preventive Health Messages to Hispanics, Fabio Sabogal, PhD, Ashley Antler, and Ana Perez, Lumetra 	<p>Garden Room (Atrium Lobby Level – 3rd Floor)</p>
	<p>D5: Case Review/HPMP Track – Abstract Presentations</p> <ul style="list-style-type: none"> • The Effect of Internal Quality Monitoring and Systematic Selection of Physician Reviewers on the Case Review Process, Nancy Borgstadt, RN, MS, CNS, Holly Muyskens, RN, BSN, and Karen Gauen, Colorado Foundation for Medical Care • Creating an Environment for Quality: Educating Tomorrow’s Doctors Today on the Role of the QIOs, Thomas Leyden, BA, and Jeffrey Deitch, DO, MissouriPRO • COPs and HPMP Make for Great Alphabet Soup, Sharon Eubanks, RN, BSN, and Linda Moore, RN, Carolina Medical Review • Monitoring of Mediation Agreement Improvement Plans – A New and Vital QIO Responsibility, Mary Giammona, MD, MPH, Lumetra 	<p>Grand Ballroom A (Street Level – 1st Floor)</p>

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	<p>D6: HCQIP Track – Abstract Presentation</p> <ul style="list-style-type: none"> • Pressure Ulcer Breakthrough Series Collaborative: Developing a Measurement Strategy, Eileen Wolfard and Jada Salamatian, Lumetra • Task 1B – From CASPER Data to Home Health Project Management, Sean Hunt and Marian Essey, Quality Insights of Pennsylvania • Study on Home Health Residents with Rehospitalization Identified by ISAT and OBQI Data, Sherry Hausman and Cynthia Mannis, Quality Insights of Delaware • Results from a Collaborative on Pain Management and Restraint Removal, Franzi Zabolitzki, PT, MS, Jennifer Wilson, MPH, Andrew Silver, MSPH, MA, Medical Review of North Carolina 	Seacliff AB (Bay Level – 2 nd Floor)
	<p>D7: HCQIP Track – Abstract Presentations</p> <ul style="list-style-type: none"> • Reducing the Disparity in A1c Testing Rates for Medicare African American Diabetics: An Underserved and Rural Project, Sharon Sopczak, Quality Improvement Organization and Chitra Yeshwanth, Florida Medical Quality Assurance • Diffusion of Innovation in Nursing Homes, Kate O’Malley, RN, MS, GNP, Lumetra • Implementation of a Successful Collaborative with the Home Health Setting, Heather Jones, MPH, CHES and Heather Mann, MSPH, Carolina Medical Review 	Seacliff CD (Bay Level – 2 nd Floor)
SATURDAY, FEBRUARY 26		
8:30 am – 12:30 am	DOQ-IT Training Lumetra	Bayview Room (Bay Level – 2 nd Floor)

*This schedule is in draft format; all dates, times and assignments are tentative and are subject to change.